

DIVISION OF INFECTIOUS DISEASE EPIDEMIOLOGY WEBINAR FAQ

Q1. How does the Division of Infectious Disease Epidemiology (DIDE) conduct its webinars?

A1. Using Microsoft Office Live Meeting 2007 software. For more information on this, including help with downloading, installing, and using basic functions of Live Meeting 2007, [CLICK HERE](#).

Q2. How do I register for a webinar?

A2. Go to the website for [WV TRAIN](#) and sign in, find the course you're interested in and follow sign up instructions from there. You will receive notification with login instructions for the actual webinar about one day before the webinar and will complete any CEUs through WV TRAIN.

Q3. Do I have to view the live webinar to get CEUs for a training?

A3. Starting in 2013, DIDE will be offering "On Demand" trainings that correspond to each of its webinars. You can get CEUs for watching the video on the DIDE site after the live webinar, but will have to register through WV TRAIN and the "On Demand" version of the webinar training there in order to earn CEUs.

Q4. How do I access an "On Demand" training?

A4. Either through the specific webinar's entry on the main page of the [DIDE training](#) page, or if a sufficient amount of time has passed, through the [Archived Trainings](#) page. Click on the "View on Demand" image.

Q5. Why is the "View on Demand" image grey? It only loads the DIDE training page?

A5. When the "View on Demand" link is grey, that means the training has not yet become available "On Demand". Check back again, when the link is blue, that means the training will now be available.

Q6. How long does it take for trainings to become available "On Demand"?

A6. This varies, but the trainings should be available a short time after the live webinar has ended.

Q7. The "VIEW ON DEMAND" link is blue, but how do I get my CEUs?

A7. After viewing the video on the DIDE site, go to the [WV TRAIN](#) site, sign in, locate the on demand instance of the webinar in its listings and select it. Follow instructions on WV TRAIN for completion of the CEUs tied to the video of interest.

Q8. How long do "On Demand" training CEUs remain available?

A8. Up to one year after the webinar first took place, though DIDE may remove trainings from WV TRAIN that have seen no activity after 6 months.